



Privacy Policy for EventSec UK Limited

Effective Date: 20/2/25

1. Introduction

At EventSec UK Limited, we are dedicated to safeguarding the privacy of our clients and their guests. This privacy policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

2. Information Collection

To provide effective security services, we collect and use personal information in the following ways:

- **Personal Identification Information:** Name, contact details (such as email address, phone number, and address), and other relevant information necessary for the provision of our services at events.
- **Special Categories of Personal Data:** Where necessary, we may collect information related to health issues (such as allergies or medical conditions) that could affect the provision of our services during events. This information will be collected with explicit consent and used solely for the purpose of ensuring safety at the events.
- **Usage and Technical Data:** This includes information about how you use our website, IP addresses, browser types, and other technology on the devices you use to access our website.

3. Use of Data

We use the collected data for various purposes:

- To provide and maintain our services.
- To notify you about changes to our services
- To provide customer support
- To gather analysis or valuable information so that we can improve our services.
- To monitor the usage of our services
- To detect, prevent, and address technical issues.

4. Disclosure of Data

EventSec UK Limited may disclose your personal data only in the following circumstances:

- **Legal Requirements:** To comply with a legal obligation, protect and defend the rights or property of EventSec UK Limited, prevent or investigate possible wrongdoing in connection

with the service, protect the personal safety of users of the service or the public, and protect against legal liability.



- **Service Providers:** To third parties who perform services on our behalf, such as payment processing, software support, and service delivery, under confidentiality agreements.

5. Security of Data

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security. We employ various security measures such as encryption, access controls, and physical security measures to protect against unauthorized access to and disclosure of personal data.

6. Data Retention

EventSec UK Limited will retain your personal data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your information to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

7. Data Transfer

Information, including personal data, may be transferred to — and maintained on — computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ from those from your jurisdiction. If you are located outside the United Kingdom and choose to provide information to us, please note that we transfer the data, including personal data, to the United Kingdom and process it there. Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

8. Your Data Protection Rights

Under certain circumstances, you have rights under data protection laws in relation to your personal data. These include the right to:

- Request access to your personal data.
- Request correction of the personal data that we hold about you.
- Request erasure of your personal data.
- Object to processing of your personal data.
- Request restriction of processing your personal data.
- Request transfer of your personal data.
- Withdraw consent.



If you wish to exercise any of the rights set out above, please contact us.

9. Third-Party Links

Our website may include links to third-party websites, plug-ins, and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements.

10. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. We will let you know via email and/or a prominent notice on our service, prior to the change becoming effective and update the "effective date at the top of this Privacy Policy. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

11. Contact Us

If you have any questions about this Privacy Policy, please contact us:

- By email: support@eventsec.uk
- By phone number: 0203 916 6996
- By mail: 86-90 Paul Street London EC2X 4UX

Your privacy concerns are paramount to us, and we strive to address them promptly and effectively.